HOA IN FLOWER MOUND

Community Snapshot:

- Flower Mound, Texas
- 65 Homes

As a high-end community in the Dallas-Fort Worth metroplex, this community has employed an onsite guard since its early development. The guard was expected to monitor gate activity and keep written record of visitors during the day. Once the guard would leave at the end of a day, a call-box (telephone entry system) could be used by visitors to enter a code that would open the gates.

The community faced an antiquated security design that needed to be addressed. Written records and data could easily be lost, and codes for the call-box had been passed around which created a security gap each evening. Additionally, residents were still using obsolete clickers to open the gate for themselves.

Over the course of several months, this community met with a community security company expanding to the DFW market.

"WE COULD NOT BE HAPPIER WITH THE SYSTEM."

Scott L.
Board President

Solutions Explored:

- **Envera Systems Virtual Guard Technology**
  Envera Systems offered automated gate guard technology to verify visitors entering the community, record the video and audio of every transaction, and notify the community when the gate is hit or breached. The system proposed could integrate with the onsite guard, and the access system for residents would be updated.

For More Information on Envera Systems:

**855-380-1271
EnveraSystems.com**

Community Decision:

To include all components and services needed, the community had Envera Systems provide these solutions:

- Virtual Gate Guard System with Guard Module Software
  - Automatic Driver's License Recognition
  - MyEnvera Resident Portal for Registering Guests
- Access Control System for Resident Vehicles
- High-Speed LED Barrier Gates

The Envera Systems Virtual Gate Guard with Guard Module Software was selected for efficient visitor verification at all hours. When present, the onsite guard is able to utilize Envera's specialized software to keep record of all visitor activity. When the onsite guard is away, all visitors are processed through Envera's Kiosk System. This system employs Envera's live guards, located at the remote Central Monitoring Operations Center. Visitors speak with the Virtual Guards through the Kiosk for verification as needed.

To expedite entry for permitted visitors, this community is using Envera's Driver's License Technology. When a registered visitor arrives at the entrance, the system can recognize the driver's ID and automatically open the gate. This also enhances the community's ability to keep efficient record of visitor activity.

Residents living in the community have access to Envera's website portal and app called MyEnvera. This allows residents to register their own guests, and look at their visitor history. They have the options of registering visitors as permanent, temporary, or one time.

Video surveillance accompanies the Virtual Gate Guard, ensuring the community has the capability to access video and audio footage. This includes an overall of vehicles entering and exiting the community as well as license plates. Part of Envera's service includes retrieving video and vehicle owner information as needed for the community.

The Access Control system at the resident lane only gives access to residents for entry. Residents have a credential that cannot be shared and is recognized with an RFID transponder. This allow the association and Envera to manage who is authorized.

Finally, High-Speed LED Barrier Gates were added in front of the existing swing gates. This helps deter tailgating and unauthorized access through the entrance. If the barrier gates are hit, a gate strike detection sensor is expected to alert Envera's operating center.

The Results:

In addition to enhancing security at the entrance, this complete solution gives the community flexibility and seamless transitioning between and onsite guard and virtual system, without compromising security.

Since installing Envera's solutions, the community says, "We could not be [happier] with the system." Neighbors have even contacted the Board President to thank him for "making such a positive impact on the community by finding Envera."